

## **Miles with ecoBrown's 2025**

### **Physical Event FAQs**

#### **Q: What is 'Miles With ecoBrown's'?**

**A:** Miles with ecoBrown's is a walkathon event where participants can complete the walk at their own pace, all while supporting a charitable cause.

#### **Q: When will 'Miles With ecoBrown's' be held?**

**A:** The event is scheduled for 7 December 2025, from 6:00 AM to 9:30 AM. Registration will open on 15 October 2025.

#### **Q: What if I'm pregnant?**

**A:** It is recommended to consult with a doctor or physician before engaging in strenuous activity, especially for individuals with certain conditions who may consider accumulating distance through walking.

#### **Q: What do I do if there is bad weather?**

**A:** The organizers cannot be held accountable for any adverse incidents due to inclement weather or unsafe outdoor conditions. It is advisable to follow the standard operating procedures (SOPs) when participating in outdoor activities.

#### **Q: I've participated in 'Miles With ecoBrown's.' But I currently reside in East Malaysia, do I still have to go there to participate?**

**A:** Participants in East Malaysia must be physically present at the designated location in Sunway Pyramid. However, you can still support the cause virtually too by registering for the Virtual Walk option.

#### **Q: How, when, and where do I collect the Walker Kit?**

**A:** The Walker Kit can be collected between 29 - 30 November 2025, location will be announced by mid of November 2025.

#### **HYPERLINK "<https://www.ecobrown.com/miles-with-ecobrowns-faq-2022/#feece757ebde56cf6>" Q: When will I receive my Finisher Items?**

**A:** Participants will receive their Finisher Items after they finish the whole walkathon for 5km at the finish line's arch.

**Q: Will I still get a Goodies Bag if I don't finish the walk?**

**A:** Yes, every on-ground participant is entitled to a Goodies Bag. But, non-finishers will not receive the Finisher Item - Medal.

## **Registration - Physical Event FAQ**

**Q: How much are the registration fees for participating?**

**A:** The registration fee varies based on the following categories:

### ***On-ground Walkathon***

<b>Category</b>	<b>Early Bird (15 Oct - 29 Oct 25)</b>	<b>Normal (30 Oct - 28 Nov 25)</b>
Adult (16 years old & above)	RM35	RM40
Children (15 years old and below)	RM25	RM30

**Q: How do I make the payment to join?**

**A:** Upon registration, you will be directed to the payment portal via Check Spot Point Asia. Debit credit/online banking/e-wallet payments are all accepted.

**Credit/Debit Cards:** VISA, Mastercard, UnionPay

**Online Banking:** Affinbank, Agrobank, Alliance Bank, Ambank, Bank Islam, Bank Rakyat, BSN, CIMB Clicks, HongLeong Connect, HSBC, Kuwait Finance House, Maybank2U, OCBC Bank, Public Bank, RHB, Standard Chartered, UOB, Bank Muamalat

**eWallet:** Boost, GrabPay, MCash, ShopeePay, Touch 'n Go eWallet

**Note:** Unfortunately, we do not accept AMEX.

**Q: How would I know if my registration is successful?**

**A:** Upon successful registration, you will receive a confirmation email with a registration slip.

**Q: Can I make changes to my personal details after the confirmation of my registration?**

**A:** Yes, you can update your personal details directly on your dashboard, which will automatically update the organizer. For further assistance, contact [info@checkpointspot.asia](mailto:info@checkpointspot.asia). Please note that changes will incur a fee of RM10 per request.

**Q: Can I bring my children who are below 3 years old?**

**A:** Yes, children aged three (3) years and below are open to join. However, parents or legal guardians bear full responsibility for supervising their children throughout the event. ecoBrown's will not be held liable for any inconvenience or accidents occurring before, during, or after the walkathon event.

**Q: Can I bring a stroller (s) to the walkathon event?**

**A:** Yes, but if you choose to bring a stroller for children under 3 years old, you are fully responsible for their safety and well-being. ecoBrown's will not be held liable for any inconvenience or accidents occurring before, during, or after the walkathon event.

**NOTE:**

***Please be advised that our responsibility for any injuries or incidents will end at 9:30 AM when the event concludes. After this time, responsibility will transfer back to the parents or individuals.***

## **Virtual Event FAQs**

### **Q: What is 'Miles With ecoBrown's'?**

**A:** Miles with ecoBrown's is a walkathon event where participants can complete the walk at their own pace, all while supporting a charitable cause.

### **Q: When will the virtual event of 'Miles With ecoBrown's' be held?**

**A:** The virtual event will run from 7 November 2025 to 7 December 2025, ending at 11:59 PM. Registration will open on 15 October 2025.

### **Q: What if I'm pregnant?**

**A:** It is recommended to consult with a doctor or physician before engaging in strenuous activity, especially for individuals with certain conditions who may consider accumulating distance through walking.

### **Q: What do I do if there is bad weather?**

**A:** The organizers cannot be held accountable for any adverse incidents due to inclement weather or unsafe outdoor conditions. Participants should avoid rainy days and opt to walk indoors or on a treadmill during bad weather days.

### **Q: I've participated in 'Miles With ecoBrown's.' But I currently reside in East Malaysia, do I still have to go there to participate?**

**A:** Participants in East Malaysia can join this Walkathon since it is a Virtual Walk as long as you have registered and followed the Terms and Conditions of the walkathon.

### **Q: When will I receive my Virtual Pack?**

**A:** The Virtual Pack will be delivered during the week following 7 December 2025, once participants have completed their 6 km walkathon.

### **Q: Will I still get a Virtual Pack if I don't finish the walk?**

**A:** No, you will need to finish the walk to get the virtual pack.

### **Q: How do I collect my participant's entitlement Virtual Pack?**

**A:** The Virtual Pack will be delivered directly to the participant's address. The delivery fee is outlined below:

- West Malaysia: Free delivery
- East Malaysia: RM14/kg

### **Q: Can I separate the walk distance into a few shorter distance runs?**

A: Yes, you can track your distance using the following methods:

- Running outdoors with GPS (track by km)
- Running indoors on a treadmill (track by km)
- Using step counters (1 km = approximately 1,500 steps)

The Virtual Walk is flexible, allowing you to accumulate your runs or steps over multiple sessions.

**Q: How do I track my distance?**

A: You can track distance through any Fitness Apps on your devices such as Google Fit, Apple Health, Strava, Footpath or any other compatible apps that track distance and steps.

**Q: Where do I submit my distance details after I complete the walkathon?**

A: You can submit your details at Checkpoint Miles with ecoBrown's virtual walkathon dashboard .

## **Registration - Virtual Event FAQ**

**Q: How much are the registration fees for participating?**

A: The registration fee varies based on the following categories:

***Virtual Walkathon***

<b>Category</b>	<b>Flat Rate (15 Oct -28 Nov 25)</b>
Adult (16 years old & above) Or Children (15 years old & below)	RM30

**Q: How do I make the payment to join?**

**A:** Upon registration, you will be directed to the payment portal via Check Spot Point Asia.

Payment methods accepted include:

- **Credit/Debit Cards:** VISA, Mastercard, UnionPay
- **Online Banking:** Affinbank, Agrobank, Alliance Bank, Ambank, Bank Islam, Bank Rakyat, BSN, CIMB Clicks, HongLeong Connect, HSBC, Kuwait Finance House, Maybank2U, OCBC Bank, Public Bank, RHB, Standard Chartered, UOB, Bank Muamalat
- **eWallet:** Boost, GrabPay, MCash, ShopeePay, Touch 'n Go eWallet

**Note:** Unfortunately, we do not accept AMEX.

**Q: How would I know if my registration is successful?**

**A:** Upon successful registration, an email with a confirmation slip will be sent to your registered email address.

**Q: Can I make changes to my personal details after the confirmation of my registration?**

**A:** Yes, you can update your personal details directly on your dashboard, and the changes will automatically be reflected for the organizer. If you encounter any issues or need further assistance with updating your details, please contact [info@checkpointspot.asia](mailto:info@checkpointspot.asia). Note that any request for changes will incur a fee of RM10 per request.

**Q: Can I register my child/children who are 3 years old?**

**A:** Yes, you can. Registration for the 6 km walk in the children's category is open to participants below 15 years. Please note that parents are fully responsible for the safety and well-being of their children. ecoBrown's will not be held liable for any inconvenience or accidents occurring before, during, or after the walkathon event.